

Warranty Transfer Request

Submit within 30 days after the new owner takes possession. Attach original purchase proof, the signed Certificate and complete maintenance/photo records. Each transfer requires Terrashield's written authorization and preserves only the remaining term.

1. Existing coverage

Certificate ID (Required)

Original warranty issue / revision (Required)

Original project address (Required)

Original purchase invoice (Required)

Original purchase date (Required)

2. Change of ownership

Previous owner (Required)

New owner (Required)

New owner email or mailing address (Required)

New owner possession date (Required)

Submission date (Required)

Earlier approved transfer references (If applicable)

3. Evidence

Attachment index: original invoice, Certificate, complete maintenance log/photos and possession evidence (Required)

Privacy: Use project and warranty information only. Redact unrelated private details. Do not send government ID, banking/card details, medical information or passwords. Records are used for warranty administration, not marketing consent. Contact info@terrashield.ca about privacy or an appropriate route for necessary sensitive evidence.

Submit to info@terrashield.ca and retain a copy with proof of sending.

Transfer: Declaration and Approval

Provide relevant proof of the possession date with unrelated private information redacted. Do not submit government identification or a complete property transaction file.

4. New owner declaration

I have received the applicable warranty, signed Certificate and maintenance record. I accept the original terms and unexpired periods, will continue the required care and dated photographs, and confirm that the coverage remains at the original project location. A transfer does not restart or extend any period.

Material changes, missing records or other matters requiring review (If applicable)

New owner / authorized representative: printed name (Required)

Signature (Required)

Date (Required)

5. Terrashield review

Received date (Terrashield use)

Transfer reference (Terrashield use)

Original purchase, possession deadline, Certificate and maintenance review (Terrashield use)

Approved / held / declined and reason (Terrashield use)

Approved remaining attributes and original end dates (Terrashield use)

Terrashield approver: printed name (Terrashield use)

Signature (Terrashield use)

Date (Terrashield use)

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