

Maintenance Log and Photo Record

Use one record for each visit. Minimum routine inspection/cleaning: annually. Wash at least every 6 months in coastal salt spray or high industrial fallout and every 4 months with light windborne salt deposits. Use the shortest applicable interval.

1. Project and visit

Certificate / invoice reference (Required)

Owner / facility contact (Required)

Project address and exact area / elevation (Required)

Visit date (Required)

Person / contractor and contact (Required)

Required interval (Required)

Previous visit date (Required)

Next due date (Required)

Profile, finish and exposure conditions (Required)

2. Before work

Dated BEFORE photographs: filenames and matching overview / close locations (Required)

Surface condition, deposits, drainage, debris, joints, fasteners and defects observed (Required)

Weather, safe-access issues or emergency actions (If applicable)

Privacy: Use project and warranty information only. Redact unrelated private details. Do not send government ID, banking/card details, medical information or passwords. Records are used for warranty administration, not marketing consent. Contact info@terrashield.ca about privacy or an appropriate route for necessary sensitive evidence.

Retain with your Certificate. Supply with a claim or transfer when requested.

Maintenance: Work and After Photos

Dated before and after photographs are mandatory for every maintenance event. Retain this record for the warranty term and provide the complete file for a claim or transfer. Obtain compatible repair instructions before chemicals, touch-up or repainting.

3. Work performed

Cleaner, tools, method and finish-compatibility instruction reference (Required)

Cleaning, rinsing, debris removal, drainage checks and other work completed (Required)

4. After work and next action

Dated AFTER photographs: filenames and same overview / close locations (Required)

Results, remaining deposits, defects, repairs or follow-up required (Required)

Relevant contractor invoice, written approvals or correspondence (If applicable)

Next visit / corrective action and responsible person (Required)

I confirm that this record accurately describes the work and photographs to my knowledge. Report a suspected covered failure within 30 days after discovery; preserve the relevant evidence.

**Person completing this record: printed name
(Required)**

Signature (Required)

Date (Required)

Privacy: Use project and warranty information only. Redact unrelated private details. Do not send government ID, banking/card details, medical information or passwords. Records are used for warranty administration, not marketing consent. Contact info@terrashield.ca about privacy or an appropriate route for necessary sensitive evidence.

Retain with your Certificate. Supply with a claim or transfer when requested.